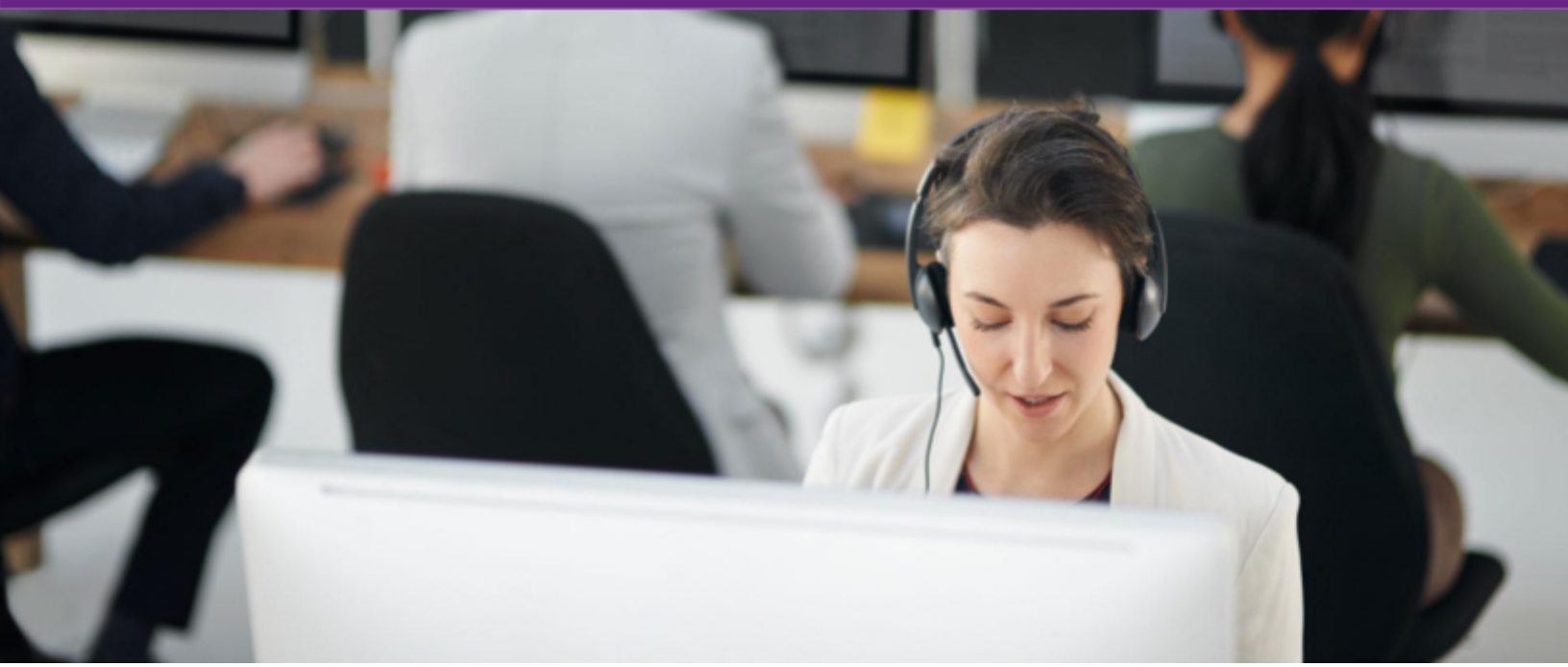
Avolin

Onyx 7.9.1.9 Release Notes

September 2021



Overview 3

Release Highlights 3

Compatibility Certifications 3

Prerequisites 4

Installation 4

Documentation 5

Fixes included in this Release 6

Contact Us 7

Avolin Headquarters 7

Overview

Onyx 7.9.1.9 is the latest offering for Avolin Onyx with full installation and upgrade options. The release notes provide an overview of the included fixes and release highlights.

Licensing Information

The number of users in the Security Administration must not exceed the number of users allowed by your Onyx license agreement. When the number of concurrent users exceeds the number of Onyx licenses, no additional users can log on until a logged-on user logs off. If you need additional licenses, contact your Avolin Account Manager

Release Highlights

Resolution to customer reported defects since the release of 7.9. This release addresses 14 defects and is recommended for all deployments of Onyx CRM 7.9. For information on the Onyx CRM 7.9 please refer to Avolin Support Portal.

Fixes included in this Release

The following issues have been addressed in the Onyx 7.9.1.9 release.

Jira ID	Description	Area	Ticket Ids
ONYX-14110	Bulk Update - "Assigned to" Fields are blank	OEP - Navigator	2781155
ONYX-10264	Hierarchical Fields in Navigator - Reference Field is blank	OEP - Navigator	-
ONYX-11595	Issue with the incident attachment columns misalignment	Onyx File Agent (OFA)	2343438
ONYX-14408	Navigator - Bulk Update Error Message	OEP - Navigator	-
ONYX-14404	Navigator - Incident Date Filtering Issue	OEP - Scripting, Scripting Survey	2781471
ONYX-13607	Navigator Batch Update - Assigned To box is truncated		2781229

ONYX-14406	Navigator Bulk Update does not update all records	OEP - Navigator	-
ONYX-13465	Onyx : Email Notifications - Incomplete information in the notification	OEP - Sales, Service	-
ONYX-14413	Onyx Child Window Links on Chrome Do Not Bring Focus to the Parent Page		2781277
ONYX-14411	Onyx External Contacts Formatting Issue	OEP - Customer	-
ONYX-11694	When printing Incident Worknote information is missing	OEP - Tasks	-
ONYX-14081	Summary view for Service Request is not working for HTTPS	OEP - Navigator	2781177
ONYX-14092	Service Request View Summary - Worknote window scrolling error	OEP - Navigator	2781187
ONYX-14094	Worknote window via view summary does not pop up in front of SR in IE Browser		2781262

Contact Us

Please refer to our website for the most current details at https://www.avolin.com/support

Avolin Headquarters

401 Congress Avenue, Suite 2650, Austin, TX 78701